



Join Our Team!

Hotline Crisis Services Specialist

The Virginia Sexual and Domestic Violence Action Alliance, Virginia’s statewide coalition addressing sexual and domestic violence, is hiring a **full-time Hotline Crisis Services Specialist**. This position will work alongside the Crisis Response Team and focus on providing a timely, trauma-informed, healing-centered response on the statewide hotline and related crisis services. Those with flexibility for working hours as part of 24/7 services including overnight shifts and weekend shifts will be given preference for hiring.

Please submit a cover letter (address the specific job duties, minimum qualifications, and specific demonstrated experience), a resume or CV, and three (3) references by November 30, 2021 to Becky Weybright, CRT Director at hotline@vsdvalliance.org and include “Full-time” in the subject line.

OUR MISSION

The Action Alliance has been Virginia’s leading voice on sexual and domestic violence for over 40 years and enhances response and prevention efforts through training, public policy advocacy, public awareness programs, and technical assistance to professionals.

The Action Alliance, a diverse group of individuals and organizations, believes that ALL people have the right to a life free of sexual and domestic violence. We will use our diverse and collective voice to create a Virginia free from sexual and domestic violence—inspiring others to join and support values of equality, respect and shared power. We recognize that sexual and domestic violence are linked to other forms of oppression, which disproportionately affect women, children, and marginalized people. Understanding the great harm racism has created for individuals, families, and our communities in Virginia, we commit to building within the coalition an anti-racist framework from which to address sexual and domestic violence.

The Action Alliance is an Equal Opportunity Employer. Black, Indigenous, and other people of color; women; LGBTQ+ candidates; and people of diverse backgrounds are strongly encouraged to apply. We are committed to a diverse workplace and to supporting our staff with ongoing career development opportunities.



Hotline Crisis Services Specialist 2021

Duties and Responsibilities

The Hotline Crisis Services Specialist will:

- Respond to and document calls, chats, and texts from survivors of sexual and intimate partner violence; their family members and friends; allied professionals; and the general public.
- Ensure quality responses to each of the Hotlines answered by the Action Alliance, including the Family Violence and Sexual Assault Hotline, the PREA Hotline, the LGBTQ+ Helpline, and the hotlines of local sexual and domestic violence agencies.
- Ensure the delivery of effective and timely services to Sexual and Domestic Violence Advocacy Agencies that contract with the statewide hotline.

Skills include:

- Ability to uphold confidentiality standards and serve those in need with a particular focus on those from historically marginalized and oppressed communities (LGBTQ+, people who are incarcerated, immigrants, trauma survivors, etc.)
- Ability to listen deeply, communicate calmly and effectively, and problem solve when needed.
- Direct and compassionate communication and negotiation skills and ability to work in a self-led team.
- Life experience that has developed a sense of the importance of working together to advance social justice, healthy relationships, and healthy sexuality.
- Bilingual skills in Spanish are welcomed.

About the Job:

This is a full-time, hourly non-exempt position with a starting salary of \$15/hour. The benefits package includes health, dental, vision, disability and life insurance, an optional flexible savings account for health and/or dependent care expenses, and a retirement benefit for employees who have completed two years at the agency.

This position is Richmond-based, although services are now being provided primarily remotely.