



JOIN OUR TEAM!

Crisis Response Specialist

The Virginia Sexual and Domestic Violence Action Alliance (Action Alliance) is hiring a part-time Crisis Response Specialist to work alongside the Crisis Response Team providing timely, trauma-informed, healing-centered responses on the statewide hotline and related crisis services. This position is typically for 29 hours or less per week. Those with flexibility for working hours as part of 24/7 services including weekend shifts and overnight shifts will be given preference for hiring.

The work of this position will largely be responding to calls, chats, and texts from Action Alliance services, including the Statewide Hotline, LGBTQ+ Helpline, PREA (Prison Rape Elimination Act) Hotline, local sexual and domestic violence agencies, and other partner agencies; follow up, as appropriate, with people who identify as impacted by violence; and ensuring that resources and referrals meet the needs of survivors.

Skills needed include:

- Ability to uphold confidentiality standards and serve those in need with a particular focus on those from historically marginalized and oppressed communities (LGBTQ+, people who are incarcerated, immigrants, trauma survivors, etc.)
- Ability to listen deeply, communicate calmly and effectively, and problem solve when needed.
- Direct and compassionate communication and negotiation skills and ability to work in a self-led team.
- Life experience that has developed a sense of the importance of working together to advance social justice, healthy relationships, and healthy sexuality.
- Bilingual skills in Spanish are welcomed.

The work environment at the Action Alliance requires a high level of personal and group responsibility—for managing our work, reflecting on interpersonal dynamics, and understanding how oppression and intersectionality shows up in our workspace and our lives. We use a group process within our teams.

We have a deep commitment to diversity within the staff—this position will be working with people across generations, from many different racial and ethnic backgrounds, and people who identify across the gender and sexual orientation spectrums.

About the job and compensation: This is a Tier 3 part-time, hourly non-exempt position with a starting salary of \$15/hour. This is a Virginia statewide position with our physical location in Richmond. Services are currently being provided primarily remotely.

OUR MISSION

The Action Alliance has been Virginia's leading voice on sexual and domestic violence for more than 40 years and enhances response and prevention efforts through training, public policy advocacy, public awareness programs, and technical assistance to professionals.

The Action Alliance, a diverse group of individuals and organizations, believes that ALL people have the right to a life free of sexual and domestic violence. We will use our diverse and collective voice to create a Virginia free from sexual and domestic violence—inspiring others to join and support values of equality, respect and shared power. We recognize that sexual and domestic violence are linked to other forms of oppression, which disproportionately affect women, children, and marginalized people. Understanding the great harm racism has created for individuals, families and our communities in Virginia, we commit to building within the coalition an anti-racist framework from which to address sexual and domestic violence.

The Action Alliance is an Equal Opportunity Employer. People of color, women, LGBTQ candidates, and people of diverse backgrounds are strongly encouraged to apply. We are committed to a diverse workplace and to supporting our staff with ongoing career development opportunities.

Please submit cover letter, resume or CV, and three (3) references by June 3, 2022 (close of business day) to jobs@vsdvalliance.org and include "Crisis Response Specialist" in the subject line.